



Killarney Skating Club

Club Rules, Etiquette & Code of Conduct

Creating a Safe, Respectful and Positive Skating Community

Killarney Skating Club is committed to providing a safe, inclusive, respectful and positive environment where skaters of all ages and abilities can learn, develop and enjoy the sport of skating.

As a community-based, volunteer-run, non-profit club, we rely on the cooperation and support of our skaters, parents and guardians, coaches, volunteers and Board members to create an environment where everyone feels welcome and respected.

Our expectations are guided by the principles and policies of Skate Canada, including the Skate Canada Code of Ethics, Safe Sport policies and applicable conduct requirements. All members are expected to understand and follow the policies of both Skate Canada and Killarney Skating Club.

The following rules and etiquette are intended to help make our sessions safe, enjoyable and productive for everyone.

1. General Expectations — Everyone

Everyone participating in Killarney Skating Club programs, including skaters, parents/guardians, coaches, volunteers and visitors, is expected to:

- Treat all skaters, coaches, volunteers, Board members, facility staff and visitors with respect, courtesy and dignity.
- Demonstrate good sportsmanship, leadership and ethical conduct.



- Respect the diversity of all members and foster an inclusive environment where everyone feels welcome.
- Encourage fellow skaters and celebrate the achievements of others.
- Maintain appropriate boundaries with other members, particularly between adults and minors.
- Follow the directions of coaches, Club representatives and facility staff.
- Take responsibility for personal behaviour and contribute positively to the skating environment.
- Respect Club property, equipment and the facilities we use.
- Help keep dressing rooms, lobby areas, stands and other shared spaces clean and respectful.
- Refrain from bullying, harassment, intimidation, discrimination, exclusion, threats, profanity, racial slurs or other disrespectful behaviour.
- Refrain from behaviour that could reasonably make another member feel unsafe, unwelcome or uncomfortable.

Safe Sport and the Rule of Two

Killarney Skating Club is committed to Safe Sport principles.

All members must adhere to Skate Canada's **Rule of Two** and applicable Safe Sport requirements, particularly in dressing rooms and other private areas.

At no time should an adult over the age of 18 be alone with a minor, unless that adult is the minor's parent or legal guardian.

Dressing rooms and other private areas should be treated as safe spaces for all members, particularly children and youth.

2. Skater Rules & Etiquette

Be Safe on the Ice

Every skater has a responsibility to skate safely and be aware of others.

- Keep moving when appropriate and remain aware of what is happening around you.



- Look both ways before leaving the boards.
- Keep your head up and watch for other skaters.
- Do not linger or stand in jumping lanes.
- Be particularly aware of skaters performing jumps, spins, programs or other difficult skills.
- Do not sit or remain lying on the ice after a fall. Move safely out of the way as soon as possible.
- Do not kick, dig into or intentionally damage the ice with your blades.
- When resting, remain along the boards and keep the centre of the ice clear.
- Follow all instructions given by coaches and session supervisors.
- Report unsafe, concerning or inappropriate behaviour to a coach, parent/guardian or Club representative.

Ice Etiquette

Killarney sessions may include skaters of different ages and abilities. Everyone is expected to be considerate of others and to make space for fellow skaters.

Right of way should generally be given to:

1. A skater performing a program with music.
2. A skater receiving a coached lesson.
3. A skater entering a jump or performing a spin.

Priority does not mean that other skaters need to stop skating or stand at the boards. Rather, all skaters should make reasonable efforts to recognize priority situations and avoid interfering with another skater.

Remember that different levels of skaters share the ice. No skater is more important than another, and everyone deserves the opportunity to train safely.

Music

When music is being played, skaters should be attentive and make reasonable efforts to allow the skater performing their program to complete it without interruption.

Skaters should:

- Be aware when music begins.



- Avoid intentionally skating into the path of a skater performing their program.
- Give appropriate space to skaters being coached or performing difficult elements.
- Follow any additional music or session procedures established by the Club.

Lessons and Coaching

- Respect the time and attention of coaches and fellow skaters.
- Do not interrupt a coach while they are teaching another skater unless there is an emergency.
- Killarney uses a team approach to coaching. Skaters should be respectful of instruction and feedback from all Club coaches.
- Questions about skating development, coaching or lessons should be discussed with the appropriate coach or Skating Director rather than during another skater's lesson.
- Skaters should arrive prepared and ready to participate at the scheduled session time.

Equipment and Attire

Skaters should arrive appropriately dressed and prepared for their session.

- Wear appropriate skating attire that allows coaches to see body position and movement.
- Avoid loose clothing that could create a safety hazard.
- Tie back long hair.
- Gloves are recommended for skating sessions and warm-ups.
- Skates should be properly fitted, maintained and sharpened.
- Food, candy and gum are not permitted on the ice.
- Water bottles should be placed safely at the boards. Glass bottles are not permitted.
- Skate guards must be worn when walking off the ice in skates.
- Follow any additional equipment or attire requirements for your specific program.

CanSkate participants must follow the equipment and helmet requirements outlined for their program, including the requirement for a CSA-approved hockey helmet.

Attendance and Preparedness

- Arrive on time for all skating sessions, lessons, assessments, workshops and Club events.
- Allow sufficient time to change, prepare, warm up and stretch before going onto the ice.



- If you cannot attend a lesson or scheduled activity, provide the required notice to your coach and/or Club contact.
 - Skaters are responsible for knowing their schedule and ensuring they are registered for the appropriate sessions.
 - Skaters may not participate in a session unless they are properly registered or have received prior approval from the Club.
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3. CanSkate & Junior Skater Etiquette

Younger skaters are learning not only skating skills but also how to participate as members of a skating community.

Skaters are expected to:

- Listen carefully to coaches and Program Assistants.
- Follow instructions promptly.
- Stay with their assigned group.
- Be kind and encouraging to other skaters.
- Keep hands, feet and equipment to themselves.
- Avoid distracting other skaters during lessons.
- Ask a coach or Program Assistant for help when needed.
- Walk carefully and follow rink safety procedures when off the ice.

Parents and guardians can help younger skaters by reinforcing these expectations at home and at the rink.

4. Parent & Guardian Rules and Etiquette

Parents and guardians play an important role in creating a positive skating environment.

Supporting Your Skater

Parents and guardians are expected to:



- Encourage effort, progress and enjoyment rather than focusing solely on results.
- Model respectful and positive behaviour.
- Encourage sportsmanship, cooperation, perseverance and teamwork.
- Allow coaches to provide coaching and instruction during skating sessions.
- Avoid coaching or giving technical instructions from the stands or boards.
- Discuss coaching concerns privately with the coach or appropriate Club representative rather than during a session.
- Respect the professional relationship between the coach and skater.
- Support the Club's coaches, volunteers and officials in their roles.

Parents should remember that skating can be challenging and frustrating at times. Positive encouragement and constructive communication help skaters develop confidence, resilience and a healthy relationship with their sport.

During Skating Sessions

For safety and to avoid distractions:

- Parents and spectators should remain in designated viewing areas.
- Parents should not enter the players' boxes or approach the ice surface during a session.
- If you need to speak with your skater or coach, please wait until after the session.
- Only authorized individuals may enter the ice surface.

Photography and Video

Please respect the privacy of all members.

- Members may take photographs or videos of their own family members where permitted.
- Do not photograph or record other skaters without permission.
- Do not post photographs or videos of other members on social media without their permission or, where applicable, the permission of their parent/guardian.

Respectful Communication

Killarney Skating Club does not tolerate:

- Yelling or aggressive behaviour.



- Verbal or physical abuse.
- Threatening or intimidating behaviour.
- Profanity directed toward another person.
- Disrespectful behaviour toward coaches, skaters, volunteers, Board members, officials or facility staff.
- Disruptive behaviour during skating sessions, competitions or Club events.

Parents and guardians are expected to address concerns calmly and respectfully and to follow the Club's process for resolving concerns.

5. Adult Skater Expectations

Adult skaters are valued members of our skating community and are expected to model respectful and appropriate behaviour for younger skaters.

Adult skaters must:

- Follow the same Club rules and expectations as all other members.
- Respect the Safe Sport Rule of Two.
- Maintain appropriate boundaries with minor skaters.
- Use appropriate language and topics of conversation in dressing rooms and shared spaces.
- Remember that younger skaters may look to older skaters as role models.
- Help create a welcoming and positive environment for skaters of all ages and abilities.

Dressing rooms and other private areas must remain safe and respectful spaces for all members.

6. Coach Rules & Professional Expectations

Killarney Skating Club expects all coaches to conduct themselves in a professional, respectful and ethical manner consistent with Skate Canada requirements.

Coaches are expected to:



- Put the safety, development and well-being of skaters first.
- Provide coaching in a safe, professional and respectful manner.
- Maintain current Skate Canada coaching requirements and Coaching in Good Standing status.
- Follow Skate Canada Safe Sport policies and the Rule of Two.
- Treat all skaters, parents, coaches, volunteers and Club representatives with respect.
- Create a positive learning environment that encourages effort, development and enjoyment.
- Provide appropriate instruction and feedback based on the skater's needs and development.
- Maintain appropriate professional boundaries with skaters and families.
- Respect the coach/skater relationship of other coaches.
- Not intentionally solicit or recruit another coach's skater.
- Respond professionally when athletes or parents approach them with questions about their coaching services, qualifications or philosophy.
- Work cooperatively with other Club coaches, the board and club volunteers and support a consistent and positive coaching environment.
- Respect and follow Club policies and reasonable directions from the Board and Skating Director.
- Meet the responsibilities and deadlines outlined in their coaching agreement.
- Communicate appropriately with the Skating Director and/or designated Club contact regarding skater progress, concerns and programming.
- Make reasonable efforts to arrange an appropriate replacement when unable to attend a scheduled session and notify the appropriate Club representative as soon as possible.
- Assist in maintaining a positive and respectful atmosphere on Club sessions and events.
- Address rule violations respectfully when they are observed.
- Act as positive role models for skaters.

Professional Conduct

Unprofessional, abusive, threatening or disruptive behaviour will not be tolerated.

This includes yelling, aggressive arguments, inappropriate language, intimidation or conduct that negatively affects the safety or reputation of the Club or the experience of its members.

Coaches are expected to address disagreements professionally and through the appropriate Club channels.



7. Club Events and Competitions

Killarney Skating Club events are an important part of our community and programming.

Members participating in Club events, simulations, tests, ice shows, workshops, competitions and other activities are expected to:

- Arrive on time and prepared.
- Follow instructions from coaches, volunteers and event organizers.
- Treat officials, judges, volunteers, coaches and other competitors respectfully.
- Demonstrate good sportsmanship regardless of the outcome.
- Encourage fellow Killarney skaters.
- Represent the Club in a positive and respectful manner.
- Follow any event-specific rules and procedures.

Some Club events may form part of a skater's program and may have attendance requirements or applicable no-show fees. Members will be provided with advance information regarding these requirements whenever possible.

8. Facility Etiquette

Killarney Skating Club shares facilities with the broader community. We are guests of the Killarney Community Centre and have a responsibility to treat the facility and its staff respectfully.

All members are expected to:

- Follow facility rules and directions.
- Treat rink and community centre staff with courtesy.
- Keep dressing rooms and common areas clean.
- Dispose of garbage appropriately.
- Respect other community centre users.
- Keep personal belongings organized and secure.
- Avoid blocking entrances, hallways or access areas.
- Report facility or safety concerns to a Club representative or appropriate facility staff member.



Our behaviour reflects not only on ourselves but on Killarney Skating Club as a whole.

9. Registration, Attendance and Accounts

Members are responsible for understanding and following the Club's registration and financial policies.

- Registration fees are due at the time of registration.
- Accounts with outstanding balances must be brought up to date before registering for additional programs, where applicable.
- Skaters must be registered for the session they are attending.
- Registration is required within the timelines established by the Club.
- Session capacity limits are in place to support a safe and high-quality skating environment.
- Absence and lesson cancellation policies apply as outlined by the Club.
- Refund and ice-credit policies are outlined separately in the Club's Policies.
- Members experiencing financial hardship are encouraged to contact the Club to discuss available options rather than allowing an account to remain in arrears.

The Club's detailed financial, registration, refund and volunteer policies remain separate from this Code of Conduct and should be reviewed by members as applicable.

10. Raising a Concern or Resolving an Issue

Killarney Skating Club encourages members to address concerns early, respectfully and constructively.

Whenever appropriate, concerns should be addressed through the following process:

Step 1 — Speak with the Coach

If the concern relates directly to coaching, instruction or a skater's experience, the skater or parent/guardian should first speak respectfully with the coach involved.



This provides the coach with an opportunity to understand the concern and work with the skater or family toward a solution.

Step 2 — Contact the Skating Director

If the concern cannot be resolved or further assistance is required, the skater or parent/guardian may contact the Skating Director to discuss the situation.

Step 3 — Contact the Board

If the issue remains unresolved, or if the concern involves a broader Club matter, the member may contact the Board of Directors.

The Board will review the concern and determine an appropriate course of action in accordance with Club policies and applicable Skate Canada requirements.

Safe Sport Concerns

Concerns involving harassment, abuse, discrimination, bullying, inappropriate adult/minor interactions or other Safe Sport matters should be reported through the appropriate Safe Sport process and/or to the Club as appropriate.

Members should never feel that they need to manage a serious safety or conduct concern on their own.

11. Respecting Privacy and Confidentiality

Members are expected to respect the privacy of fellow skaters, families, coaches and volunteers.

- Do not share another person's personal contact information without permission.
- Do not share private conversations, complaints or personal information on social media.
- Do not post information about another member without appropriate consent.
- Club-related concerns should be communicated through appropriate Club channels rather than public social media.



- Board members and volunteers will handle personal information and member concerns with appropriate care and confidentiality, subject to applicable policies and legal requirements.
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12. Consequences for Breaches of Conduct

Killarney Skating Club will respond to conduct concerns in a fair, reasonable and proportionate manner.

Depending on the nature and seriousness of the situation, consequences may include:

- A verbal reminder or warning.
- A discussion with the skater, parent/guardian or coach.
- A written warning.
- Removal from a skating session or Club activity.
- Temporary suspension from Club activities.
- Restrictions on participation or Club privileges.
- Referral to the Board of Directors.
- Referral to Skate Canada or another appropriate authority where required.
- Revocation or termination of membership in serious or repeated cases.

Serious conduct, Safe Sport or safety concerns may require immediate action and may not follow the informal steps outlined above.

13. Our Shared Commitment

Killarney Skating Club is more than a place to skate. We are a community of skaters, families, coaches and volunteers who share a love of skating.

We ask everyone to help create an environment where:

Everyone is welcome.

Everyone is respected.

Everyone can learn.



**Everyone can improve.
Everyone can enjoy skating.**

We encourage our members to be good teammates, good sports and positive role models both on and off the ice.

Work hard. Be kind. Be respectful. Be safe. Have fun.

Related Policies and Resources

Members should also familiarize themselves with the applicable Skate Canada and Killarney Skating Club policies, including:

- Skate Canada Code of Ethics
- Skate Canada Safe Sport policies
- Skate Canada Rule of Two
- Skate Canada Parent/Guardian Code of Conduct
- Skate Canada Coach Code of Ethics
- Killarney Skating Club Policies
- Killarney Skating Club Registration and Refund Policies
- Killarney Skating Club Volunteer Policy
- Killarney Skating Club CanSkate Parent Handbook

The Club's policies and procedures may be updated from time to time. Members are responsible for following the current versions published by Killarney Skating Club and Skate Canada.